

Housing & Residential Life: COVID-19 Protocol Reminders

Hello,

We are so excited to welcome you back to campus soon!

We know that you have received a lot of information related to COVID-19 protocols for campus and for Housing & Residential Life areas, so we wanted to send along a few important reminders ahead of your move-in date. Below please find a few important policy snippets organized by topical area:

What does the move-in process look like?

- West Hall, Maria Hall, East Hall, and all on and off campus apartments have an assigned move-in day. Students received a sign-up link in their placement email to select a move-in time.
- All students, guests, and staff are [required to wear face coverings](#) at all times during the move-in process.
- Students are limited to 2 guests to assist them with move-in.
- Students will report to parking lot M (next to East Hall) to complete a nearly contactless check-in process; each individual will receive a health screening, and approved visitors will be provided with badges.
- Dollies/Carts will **NOT** be provided during this process.
- Hallways, stairwells, and routes of entrance/egress will be marked with directional signage.
- Once the student and guest have moved all their things into their room, they should stay in the room with the door closed while they get settled.
- All elevators have an occupancy limit of 2 people.

What does social distancing look like in housing?

- All residence hall rooms are single occupancy
- Students must remain six feet from each other
- Common spaces such as lounges and study lounges have a maximum occupancy. Furniture will be moved and signage is posted to ensure occupancy limits are in place.
- All laundry areas will have a set schedule for students. Students will have a set day that they can utilize this space. Laundry machine status can be checked remotely via the [LaundryView website](#).
- Face coverings will be required in all common spaces
 - *Please note failure to follow this policy on Webster University's campus may lead to student conduct probation and/or other disciplinary action*
- Guests and visitors are prohibited in all housing areas.
 - *Please note that failure to adhere to this policy on Webster University's campus may result in an interim suspension from the university for the 14-day isolation period and the termination of the involved student(s) housing contract, along with other student conduct sanctions that may apply.*
- Residents should complete the provided (after move-in) room and suitemate agreement sheets to set expectations for one another, and work together to address expectations for shared space.
 - Except in emergency situations, space changes will not be considered until the

semester break period.

- Housing Office operations will be spread out to additional areas, including a specified package pick-up room so that students are able to retrieve large mail items from a larger space.

What will Dining areas look like?

- All dining employees will wear face coverings
- Order ahead and pick-up will be available via the Bite+ app; download and use instructions coming on your move-in day.
- Carry-out service available
- Floor decals and signage to reinforce traffic patterns and social distancing
- Stations will be attended by Dining Services staff; there will be no self-serve stations (i.e., soda fountains, soups, pizza, etc.)
- Staff will frequently sanitize and disinfect serving stations
- No personal refillable containers will be permitted in the dining areas
- Only students will be permitted to utilize dining spaces; faculty and staff will not have access to dining areas.
- All meals will be served in disposable containers.
- All utensils and condiments will be single serve, pre-packaged items.
- Adjustments in seating availability, due to local government regulations, and set capacity of the space.
- Tables will be free of any items like salt/pepper shakers or napkin dispensers, and will be disinfected between use
- Hours and availability of locations will be limited and assessed every two weeks for usage, in order to determine which locations are viable for student traffic, safety, and continued use.

What are my actions to maintain good health?

- Students should possess a thermometer, at least 60% alcohol-based hand sanitizer, and cleaning products to disinfect their living area.
- Wear a face covering over your nose and mouth when in common use spaces (e.g., outside of your room or apartment).
- Maintain social distancing of at least 6 feet (2 meters) between yourself and other individuals who do not reside in a shared space with you.
- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use at least 60% alcohol based hand sanitizer.
- Avoid touching your face, eyes, nose, and mouth.
- Avoid close contact with people who are sick
- Clean and disinfect frequently touched or shared surfaces - all residents will see signage in shared spaces regarding cleanliness expectations.
- Cover your mouth and nose when you cough or sneeze, then throw away the tissue and/or wash your hands.
- Complete the daily health assessment (healthform.webster.edu)

How do I know if I am sick?

- Current medical guidelines indicate the following symptoms may be associated with COVID19: fever or feeling feverish, chills, headache, muscle aches or body aches, fatigue, cough, difficulty breathing, new loss of taste, new loss of smell, loss of appetite, nausea, vomiting, diarrhea, confusion, rash, sore throat.
- Student Health Services will work with students to help you know whether you need to be tested for COVID-19 and whether you need to isolate (stay home).

What do I do if I am sick?

- If you are feeling ill, stay home and let Housing and Residential Life know. They will contact Health Services for additional assistance.
 - [See more here](#) about the steps Webster University (Webster Groves) students

should take who are identified as being positive or suspected cases of COVID-19.

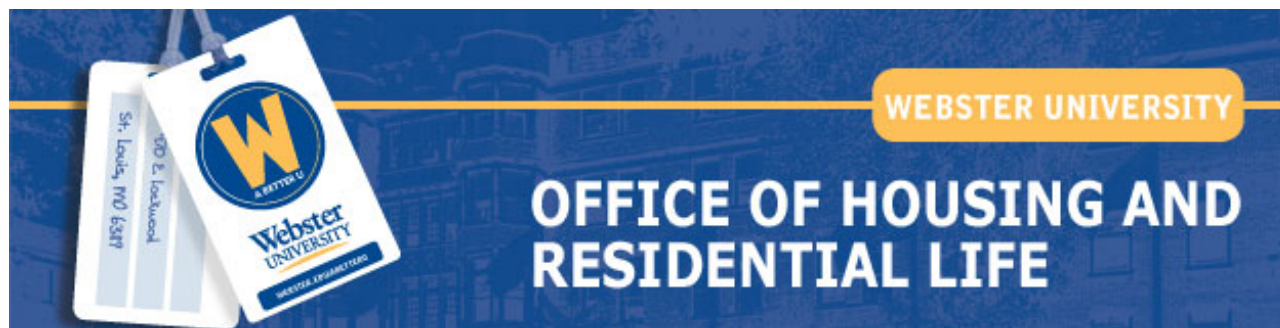
- If you need emergency assistance, call 911 or Public Safety at 314-968-6911. If you think you may have COVID-19 or may have been exposed, please let the responders know when you call.
- If you are placed in a 14-day isolation, Housing and Residential Life staff will provide you with a plan for meals (via Campus Dining Services - meal plan or Gorlok Bucks), laundry, etc.
- Students in isolation/quarantine should NOT attend class, work, or any extracurricular activities until the isolation period is lifted.
- Each student check with their individual health insurance providers on what type of "after hours" non-medical emergency consultation is provided for enrolled clients. Most insurance providers have a "call a nurse/doctor after hours" benefit. Contact your Insurance company customer service representative to get the phone number for this service/benefit.
 - Health Services Department will be open Monday through Friday from 8:30am-4:30pm, but will not be seeing any students for face to face visits. Anyone with a health concern must call and speak to the nurse during our normal business hours. The nurse will determine what next steps the students should take via the phone.
 - As always, Public Safety and Housing & Residential Life staff will be poised to respond in the event of an emergency 24/7.
- Definitions:
 - Isolation: utilized to refer to students who are a confirmed positive case. Isolation is utilized until the all clear has been received from a medical professional.
 - Quarantine: utilized to refer to students who are displaying symptoms OR who have been in close contact with a positive case. The quarantine period may last up to 14 days.

We know that you may still have questions regarding university policy, please be sure to keep an eye on the [Webster University COVID-19 website](#) for additional guidance. The [Housing & Residential Life website](#) is also being updated to reflect these policies and procedures in light of COVID.

We know that for our returning students, this is a lot of change from previous years. However, one thing that will not change is our commitment to creating a great residential community. We will constantly be working with university leadership and the St. Louis County Health Department to examine our policies and practices throughout the year, in order to update them as it becomes safe to do so. Whether we are 6ft apart or connected remotely, we are all in this together, and we *cannot wait* to welcome you to your home away from home!

See you soon!

Anna Dickherber
Director - Housing and Residential Life
Webster University



Webster University is a private, nonprofit, accredited university offering undergraduate and graduate education. www.webster.edu