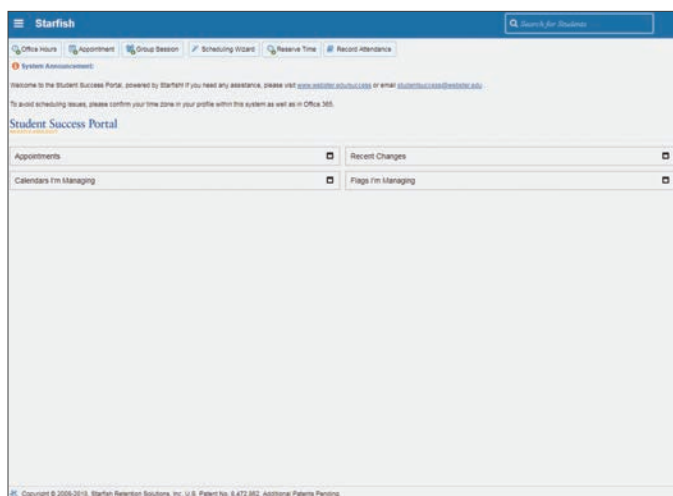


# Student Success Portal

POWERED BY STARFISH



Faculty play a vital role in delivering a world-class academic experience for Webster University students. The Student Success Portal allows you to connect students to the support and assistance they need in a timely manner by raising convenient and course-appropriate actions.



## Getting Access

Single sign-on through **Connections**, **WorldClassRoom** or **success.webster.edu**.

## Key Features

- » A convenient and interactive platform that gives you 24/7 access to your students and their success network, including their Academic Advisor and their other professors.
- » An easy and convenient way to communicate with the students in your course.
- » A single location to view, and receive, feedback about the items (flags and referrals) you have raised for your students.
- » A place to document student interactions and make notes that other faculty and staff members may be able to view in order to assist students.

**Get Started Today!**  
[webster.edu/success](http://webster.edu/success)

Visit Webster's Student Success Portal for more information including videos, how-to guides and FAQs.

**Questions or comments?**  
**ONLINE:** [webster.edu/success](http://webster.edu/success)  
**E-MAIL:** [studentsuccess@webster.edu](mailto:studentsuccess@webster.edu)

The Student Success Portal allows you to connect students to the support and assistance they need in a timely manner by raising convenient and course-appropriate actions.

## Flags

Flags are at-risk alerts and allow you to raise concerns in order for the appropriate advisor or staff member(s) to most efficiently support the students, with a focus on retention and success. You can include specific comments as well. Advisors, or the appropriate staff members, then review the flags, follow up with the students, and close the loop to let you know that action has been taken.

### Flags include:

- » Academic Integrity
- » Academic Performance Alert
- » ADA Concern
- » Attendance Concern
- » Emotional Wellness Concern
- » English Proficiency Concern
- » General Concern
- » In Danger of Failing
- » Low Participation
- » Low Quiz/Test Score
- » Physical Wellness Concern
- » Poor/Missing/Incomplete Assignment
- » Student Behavior Concern

### Flag use examples:

- » Student suddenly stops attending class. You can raise the flag, *Attendance Concern*, and add a comment. The flag will route to the student and advisor for immediate action.
- » Student fails midterm. You can raise the flag, *In Danger of Failing*, and add a comment. The flag will route to the advisor for follow-up. You are also encouraged to speak with the student about the situation.

## Kudos

Kudos are positive reinforcement and allow you to provide encouragement and positive feedback directly to students. You can also include personalized comments to students.

### Kudos include:

- » Congratulations!
- » Excellent Collaboration
- » Great Leadership
- » Keep up the Good Work
- » Making Meaningful Contributions
- » Outstanding Academic Performance
- » Showing Improvement
- » Thank You!

### Kudos example:

- » A student who had been struggling makes great strides on the midterm. You can raise a *Showing Improvement* kudos, providing positive feedback for the hard work and progress.

## Referrals

Referrals allow you to directly connect students to departments and services that can assist them with their needs and concerns. Referrals send information directly to the students, and you can include personalized comments to the students.

### Referrals include:

- » Academic Counseling
- » ADA
- » Bursar's Office
- » Career Planning & Development Center
- » Counseling
- » Financial Aid
- » Graduate Student Academic Advising
- » Library
- » Student Health Services
- » Study Abroad
- » Tutoring
- » Undergraduate Student Academic Advising
- » Writing



### SET UP YOUR PROFILE

Make it easier for your students and others to connect with you. Add your picture, personal email address, cell phone number, and biographical information (You decide what to include!) to increase student connections. Be sure to update your time zone, too. You can also manage your office hours and email alerts within the system.



### IMPORTANT INFORMATION

All information in the Student Success Portal is disclosable under the Family Educational Rights and Privacy Act (FERPA).

All information put into the system should use student-facing and student-friendly language.

Most academic flags in the system are viewable by the student they reference, the faculty or staff member who raised them, and any individual who may be associated with the flag. Flags are meant to connect everyone with the common goal of ensuring the students' academic success.