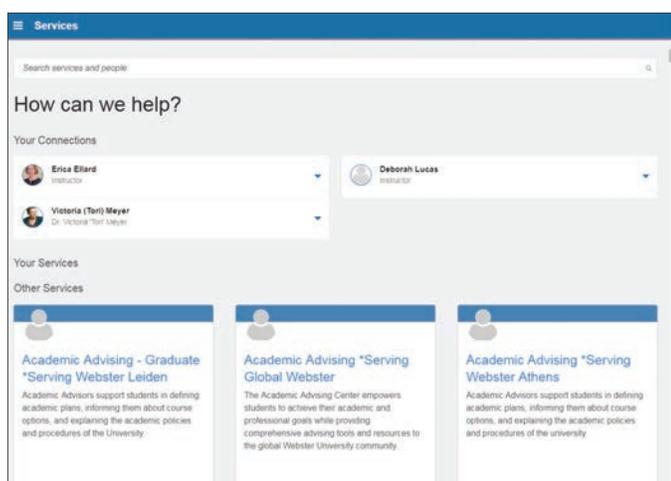


Student Success Portal

POWERED BY STARFISH 

The Student Success Portal is a tool that provides you with a central location to connect to the people and services that can help you finish what you start. It enables you to effectively engage with the Webster community and ultimately achieve your academic goals.



Getting Access

Single sign-on through **Connections**, **WorldClassRoom** or **success.webster.edu**.

My Success Network

The Success Network gives you quick access to your professors, academic advisor, and financial aid counselor. Easily find their email addresses, phone numbers, and other information. You may even find that your advisor or faculty members have enabled online appointments, allowing you to easily schedule a meeting with those people!

Get Started Today!
webster.edu/success

Visit Webster's Student Success Portal for more information including videos, how-to guides and FAQs.

Questions or comments?
ONLINE: webster.edu/success
E-MAIL: studentsuccess@webster.edu

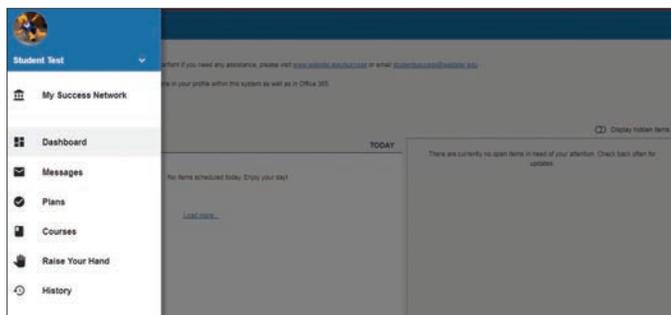
Services Catalog

The Services Catalog allows you to locate resources and find relevant contact information for those resources. It is available through the My Success Network by clicking on Other Services or by using the *Search services and people* search box. You can also schedule appointments with some faculty and staff members through the My Success Network and the Services Catalog.

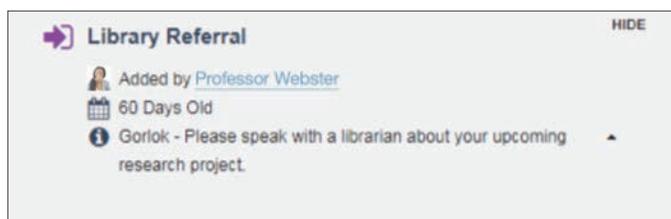
Other Key Menu Options

Plans: You may have a Student Success Plan applied through the Student Success Portal if you fit a specific population or demographic for which a success plan has been created.

Raise Your Hand: Choose a Raise Your Hand option to receive assistance from various departments and/or for various needs.



Referrals



You may receive a referral from a faculty or staff member. Your personalized referral will email you with the necessary contact information for relevant services and allow you to follow up.

SET UP YOUR PROFILE

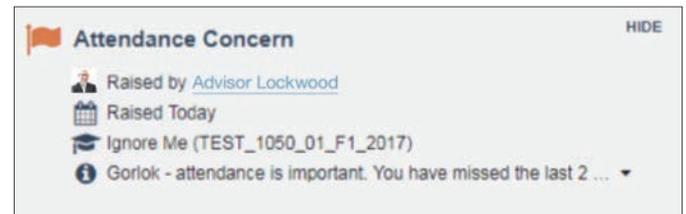
Add your picture, personal email address, cell phone number, and biographical information (You decide what to include!) to increase faculty and staff connections. Be sure to add an alternate/personal email address and update your email preferences to "Also send notifications to my alternate email address" so you can get messages to both your Webster and personal accounts. Another great option is to add your cell phone number and receive text alerts. Finally, confirm that your time zone is accurate.

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Flags



Flags are alerts that faculty or staff members may raise if they have a concern about your academic progress. Academic flags are sent to you directly, and you are encouraged to take immediate action and contact your professor or advisor for next steps.

Academic flags include:

- » Academic Performance Alert
- » Attendance Concern
- » Low Participation Concern
- » Low Quiz/Test Score Concern
- » Poor/Missing/Incomplete Assignment Concern

Flag use example:

You suddenly stop attending class. Your professor may raise the flag, Attendance Concern, and add a comment. You and your advisor will receive an email to allow for immediate action.

Kudos



Kudos praise you for work you have done, improvements you have made, and more! How many stars can you collect each semester?